

Kirk Robinson

From: Debbbie&Reg Ross [REDACTED]
Sent: Wednesday, April 15, 2009 5:38 PM
To: kirk@robinsonautomotive.com
Subject: Thank You!!

Hello Mike and Kirk,

I would like to thank you and every one involved at the shop so much for the great service to my 97 Cavalier. It seems as if the overheating trouble is over!! At a stop sign or light it goes to the middle of the gage and when I drive, it stays towards the cold side. My wife and I can't say enough about how you guys went over and beyond any customer service we have had in the past or even expected.

Thank you for re-newing my faith in auto care. I am now a satisfied customer and look forward to using your services again....(but not too soon anyway!!) Thanks again.

Reg and Debbie Ross