

Kirk Robinson

From: Alex McDougall [REDACTED]
Sent: Monday, May 01, 2006 9:16 PM
To: kirk@robinsonautomotive.com
Subject: Many Thanks

Kirk,

Just a short note of thanks to you and your team of professionals during my recent service for my 2003 Concorde LXi last week.

I was received in a courteous and professional manner, the services were fully explained to me and even got the surprise to see my old brakes (surprising how much rust build up there was).

The tune-up that was performed on my vehicle has made a marked improvement on my gas consumption, as you can see below. I've been able to average 27.8 mpg on the highway (I don't remember getting this when I first got the vehicle).

City: 19.9 mpg (11.82L/100km) -> 25.2 mpg (9.33L/100km)
Highway: 22.9 mpg (10.27L/100km) -> 27.8 mpg (8.46L/100km)

Again, many thanks. It was a pleasure dealing with you and look forward to seeing you again during my next oil change.

Personal regards - Alex Mc.

Alex McDougall

Mobile: [REDACTED]