

Kirk Robinson

From: Nick Zeller [mailto:nzeller@sympatico.ca]
Sent: Friday, March 24, 2006 11:21 AM
To: kirk@robinsonautomotive.com
Subject: Invoice 12130

Hello Kirk...

Well, its been a couple weeks since you had my Grand Am in the shop, for the intermittent no start problem.

Your diagnostics and suggested cure seem to have paid off. Since I left the shop, there have been no further issues with starting.

Excellent work on your part...something the dealer could not or would not tackle...

The service was excellent on both sides of your counter. I think you have a new repeat customer in me, and, I have also told this tale to friends of mine, who are also interested in your shop for their auto issues.

Although a little out of the way for a Burlington resident, the service is sure worth it!

Thanks again
Nick Zeller